

CLERK'S OFFICE

APPROVED

Date: 4-24-01

Submitted by: Assemblymembers Abney,  
Clementson, Fairclough, Kendall, Sullivan, Taylor,  
Tesche, Traini, Tremaine, Van Etten, and Von  
Gemmingen

Prepared by: Assembly Office

For reading: APRIL 24, 2001

ANCHORAGE, ALASKA

AR NO. 2001-128

**A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY RECOGNIZING AND HONORING  
GAIL P. HOWE FOR HER 26 YEARS OF SERVICE WITH THE MUNICIPALITY OF ANCHORAGE**

WHEREAS, on August 16, 1974, Gail Howe began her initial employment with the Municipality of Anchorage working as a Customer Service Representative on telephone matters in the Utility Customer Service Department; and

WHEREAS, for the next 12 years, throughout Gail's tenure with the Utility Customer Service Department and the Anchorage Telephone Utility, she held various positions which included Customer Service Representative, Principal Customer Service Representative, Training Supervisor, and Principal Administrative Officer; and

WHEREAS, since September, 1986, Gail has worked at the Anchorage Water and Wastewater Utility (AWWU) as Customer Service Representative IV, Administrative Officer, and Senior Administrative Officer; and

WHEREAS, due to her superior knowledge in customer service and billing, Gail was instrumental in selecting and implementing AWWU's current billing system in 1991; and

WHEREAS, because of Gail's dedication, hard work, and exactness, she was responsible for ensuring all Customer Service billing functions were Year 2000 compliant and did this successfully with no inconvenience to the customer; and

WHEREAS, Gail has implemented several cost savings measures such as utilizing bar codes on 50,000 monthly bills saving the Utility approximately \$27,000 per year and designing new billing statements which saved the Utility over \$7,000.

NOW, THEREFORE, the Anchorage Assembly resolves that:

**GAIL P. HOWE**

is recognized for her 26 years of service to the Municipality of Anchorage  
and the citizens of Anchorage

PASSED AND APPROVED by the Anchorage Municipal Assembly this 24 day  
of April, 2001.

Chair

ATTEST:

Municipal Clerk

**Municipality of Anchorage  
MUNICIPAL CLERK'S OFFICE  
AGENDA DOCUMENT CONTROL SHEET**

*AL 2001 - 128*

<b>1</b>	<b>SUBJECT OF AGENDA DOCUMENT</b>	<b>DATE PREPARED</b> 4/18/01
	A Resolution Recognizing and Honoring Gail P. Howe for Her 26 Years of Service	INDICATE DOCUMENTS ATTACHED AR
	with the MOA	
<b>2</b>	<b>DEPARTMENT NAME</b> Assembly	<b>DIRECTOR'S NAME</b> Fay Von Gemmingen
<b>3</b>	<b>THE PERSON THE DOCUMENT WAS ACTUALLY PREPARED BY</b>	<b>HIS/HER PHONE NUMBER</b>
<b>4</b>	<b>COORDINATED WITH AND REVIEWED BY</b>	<b>INITIALS</b>
	<b>Mayor</b>	
	Heritage Land Bank	
	Merrill Field Airport	
	Municipal Light & Power	
	Port of Anchorage	
	Solid Waste Services	
	Water & Wastewater Utility	
	<b>Municipal Manger</b>	
	Cultural & Recreational Services	
	Employee Relations	
	Finance, Chief Fiscal Officer	
	Fire	
	Health & Human Services	
	Office of Management and Budget	
	Management Information Services	
	Police	
	Planning, Development & Public Works	
	Development Services	
	Facility Management	
	Planning	
	Project Management & Engineering	
	Street Maintenance	
	Traffic	
	Public Transportation Department	
	Purchasing	
	<b>Municipal Attorney</b>	
	<b>Municipal Clerk</b>	
	<b>Other</b>	
<b>5</b>	<b>SPECIAL INSTRUCTIONS/COMMENTS</b> <i>P.C. Action</i>	
<b>6</b>	<b>ASSEMBLY MEETING DATE</b> <i>4/24/01</i>	<b>7</b>
		<b>PUBLIC HEARING DATE REQUESTED</b>

